COMMUNITY RESOURCE GUIDE FOR SOCIAL SERVICES
Community resources for housing, education and employment for individuals living in the District of Columbia, Maryland or Virginia

This guide is organized by state and city or county and lists the resources available to residents of these areas. It includes housing, education and employment resources for the following:

- **District of Columbia – Citywide**
- **Maryland**
  - Anne Arundel County
  - Baltimore City
  - Baltimore County
  - Charles County
  - Howard County
  - Montgomery County
  - Prince George’s County
- **Virginia**
  - Arlington County
  - Alexandria City
  - Fairfax County
  - Prince William County

### DISTRICT OF COLUMBIA

#### CITYWIDE

#### HOUSING

- **Department of Human Services Homeless Services Program**  
  64 New York Avenue, NE, 5th Floor  
  Washington, DC 20002  
  202-698-4166  
  [https://dhs.dc.gov/service/homeless-services](https://dhs.dc.gov/service/homeless-services)

- **Homeless Shelters**  
  [https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=Washingto](https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=Washington&state=DC)

- **24/7 Shelter Hotline**: 202-399-7093 or dial 3-1-1

- **Permanent Supportive Housing Program and Family Re-Housing Stabilization Program**  
  Virginia Williams Family Resource Center  
  920 Rhode Island Avenue, NE  
  Washington, DC 20002  
  202-526-0017  
  [https://everyonehomedc.org/programs/](https://everyonehomedc.org/programs/)
**EDUCATION**

- Office of the State Superintendent of Education  
  Adult Education  
  1050 First Street, NE  
  Washington, DC 20002  
  202-727-6436  
  [https://osse.dc.gov/service/adult-education](https://osse.dc.gov/service/adult-education)

- Washington Literacy Center  
  1133 Fifteenth Street, NW  
  Washington, DC 20005  
  202-387-9029  
  [https://www.washlit.org](https://www.washlit.org)

- DC Public Library - Martin Luther King, Jr.  
  Adult Learning Department  
  901 G Street, NW  
  Washington, DC 20001  
  202-727-0321 – Main Line  
  202-727-2431 - Literacy Helpline  
  [https://www.dclibrary.org/mlk](https://www.dclibrary.org/mlk)

**EMPLOYMENT**

- Department of Employment Services (DOES)  
  Project Empowerment  
  4058 Minnesota Avenue, NE  
  Washington, DC 20019  
  202-698-5599  
  [https://projectempowermentdc.org](https://projectempowermentdc.org)

- American Job Center  
  Headquarters  
  4058 Minnesota Avenue, NE  
  Washington, DC 20019  
  202-727-9675, Option #1  
  [https://does.dc.gov/service/american-job-center](https://does.dc.gov/service/american-job-center)

- Department of Employment Services (DOES)  
  Veterans Assistance Center  
  1722 I Street, NW  
  Washington, DC 20421  
  202-530-9379
MARYLAND

ANNE ARUNDEL COUNTY

HOUSING

- Arundel Community Development Services, Inc.
  2666 Riva Road, Suite 210
  Annapolis, MD 21401
  410-222-7600
  https://acdsinc.org/rapid-re-housing-kierras-story/

- Homeless Shelters
  https://www.aacounty.org/services-and-programs/homeless-shelters

- 24/7 Shelter Hotline - 410-768-5522 - Crisis Response Warmline

EDUCATION

- Anne Arundel County Literacy Council
  80 West Street, Suite A
  Annapolis, MD 21401
  410-269-4419
  https://icanread.org

- Anne Arundel Community College
  Adult Education
  101 College Parkway
  Arnold, MD 21012
  410-777-1823
  https://www.aacc.edu/resources/academic-services/adult-basic-skills-and-ged/

EMPLOYMENT

- Anne Arundel County Career Center
  Workforce Development Corporation
  BWI Technology Park
  613 Global Way
  Linthicum, MD 21090
  410-424-3240
  www.aawdc.org
Baltimore City

Housing
- Housing Authority of Baltimore City
  417 E. Fayette Street
  Baltimore, MD 21202
  443-984-2222
  https://www.habc.org/habc-information/programs-departments/hcvp/

- Homeless Shelters
  https://homeless.baltimorecity.gov/get-help-now#Shelter%20Services

  24/7 Shelter Hotline: 443-984-9540 or 2-1-1

Education
- Baltimore City Community College
  710 E. Lombard Street
  Baltimore, MD 21202
  410-986-5449
  https://www.bccc.edu/domain/45

- South Baltimore Learning Center
  28 E. Ostend Street
  Baltimore, MD 21230
  410-625-4215
  https://southbaltimorelearns.org/programs-classes/resources/academic-learner-support/

- Strong City Baltimore
  2101 E. Biddle Street, Suite 1100
  Baltimore, MD 21213
  410-261-3524
  https://www.strongcitybaltimore.org/initiatives/adult-learning-center/

Employment
- Baltimore City One-Stop Career Centers
  https://www.dllr.state.md.us/county/bacity/
  2 Locations
  - Eastside One Stop Career Center
    3001 E. Madison Street
    Baltimore, MD 21205
    410-396-9035

- Northwest One-Stop Career Center
  2401 Liberty Heights Avenue, Suite 302
  Mondawmin Mall
  Baltimore, MD 21215
  410-396-7873
# BALTIMORE COUNTY

## HOUSING

- Baltimore County Office of Housing
  - Housing Choice Voucher Program
  - 6401 York Road, First Floor
  - Baltimore, MD 21212
  - 410-887-2766

- Baltimore County Government
  - Shelter and Housing Facilities
  - Historic Courthouse
  - 400 Washington Avenue
  - Towson, MD 21204
  - 410-887-8463

- Homeless Shelters
  - [https://www.homelessshelterdirectory.org/cgi-bin/id/county.cgi?county=Baltimore-County&state=MD](https://www.homelessshelterdirectory.org/cgi-bin/id/county.cgi?county=Baltimore-County&state=MD)

- 24/7 Shelter Hotline: 410-583-9398 or dial 2-1-1

## EDUCATION

- Community College of Baltimore County
  - Center for Adult and Family Literacy
  - 3 locations
    - 7200 Sollers Point Road
      - Baltimore, MD 21222
      - 443-840-4259
      - [https://www.ccbcmd.edu/programs-and-courses/basic-education](https://www.ccbcmd.edu/programs-and-courses/basic-education)
    - Essex Campus
      - 7201 Rossville Boulevard
      - Baltimore, MD 21237
      - 443-840-1279
    - Catonsville Campus
      - 800 South Rolling Road
      - Baltimore, MD 21228
      - 443-840-1279

## EMPLOYMENT

- Department of Economic and Workforce Development

  - 3 Locations
    - Hunt Valley
      - 11101 McCormick Road, Suite 102
      - Hunt Valley, MD 21031
      - 410-887-7940
    - Liberty
      - 3637 Offutt Road
      - Randallstown, MD 21133
      - 410-887-8912
    - Eastpoint Workforce Development Center (Virtual Services Only)
      - 7930 Eastern Avenue
      - Baltimore, MD 21224
      - 410-288-9050
### CHARLES COUNTY

#### HOUSING
- **Charles County Government Housing Choice Voucher Program**
  
  8190 Port Tobacco Road
  
  Port Tobacco, MD 20677
  
  301-934-9305, Option #1
  

- **LifeStyle of Maryland Foundation**
  
  101 Catalpa Drive, Suite 103
  
  La Plata, MD 20646
  
  301-609-9900
  
  [https://www.lifestylesofmd.org/housing-services](https://www.lifestylesofmd.org/housing-services)

- **Homeless Shelters**
  
  [https://www.homelessshelterdirectory.org/cgi-bin/id/county.cgi?county=Charles-County&state=MD](https://www.homelessshelterdirectory.org/cgi-bin/id/county.cgi?county=Charles-County&state=MD)

  24/7 Shelter Hotline: Dial 2-1-1

#### EDUCATION
- **College of Southern Maryland**
  
  301-934-7770, Option #1
  
  [https://www.csmd.edu/programs-courses/non-credit/adult-education/](https://www.csmd.edu/programs-courses/non-credit/adult-education/)

  2 Locations
  - 22950 Hollywood Road
    
    Leonardtown, MD 20650
  - 8730 Mitchell Road, Bldg. CS, Room 117
    
    LaPlata, MD 20646

- **Charles County Literacy Council, Inc.**
  
  United Way House
  
  10250 La Plata Road (Route 488)
  
  La Plata, MD 20646
  
  301-934-6488
  
  [https://www.charlescountyliteracy.org](https://www.charlescountyliteracy.org)

#### EMPLOYMENT
- **Charles County Department of Economic Development**
  
  10665 Stanhaven Place, Suite 206
  
  White Plains, MD 20695
  
  301-885-1340
  
  [https://www.meetcharlescounty.com/workforce-training/](https://www.meetcharlescounty.com/workforce-training/)

- **Charles County One-Stop Career Center**
  
  Southern Maryland JobSource
  
  175 Post Office Road
  
  Waldorf, MD 20602
  
  301-645-8712
  
  [http://www.dllr.state.md.us/county/charles/](http://www.dllr.state.md.us/county/charles/)
HOWARD COUNTY

HOUSING

- Howard County Community Resources and Services
  Coordinated System of Homeless Services
  9830 Patuxent Woods Drive
  Columbia, MD 21046
  410-313-6400

- Homeless Shelters
  https://www.shelterlistings.org/county/md-howard-county.html

- 24/7 Shelter Hotline - 410-531-6677

EDUCATION

- Howard County Community College
  Division of Continuing Education and Workforce Development
  10901 Little Patuxent Parkway
  Columbia, MD 21044
  443-518-1000, Option #4
  https://www.howardcc.edu/programs-courses/continuing-education/courses/basic-skills/

EMPLOYMENT

- Howard County American Job Center
  410-290-2600
  https://www.dllr.state.md.us/county/howard/

  2 Locations
  - Columbia Workforce Center
    7161 Columbia Gateway Drive, Suite D
    Columbia, MD 21046
  - Laurel Regional Workforce Center
    Laurel Shopping Center
    312 Marshall Avenue
    Laurel, MD 20707
# MONTGOMERY COUNTY

## HOUSING
- Montgomery County Health and Human Services  
  Housing Stabilization Services  
  [https://www.montgomerycountymd.gov/Homelessness/contact-us.html](https://www.montgomerycountymd.gov/Homelessness/contact-us.html)
  3 Locations  
  - Germantown Service Center  
    12900 Middlebrook Road  
    Germantown, MD 20874  
    240-777-4448  
  - Rockville Service Center  
    1301 Piccard Drive  
    Rockville, MD 20850  
    240-777-4550  
- Silver Spring Service Center  
  8818 Georgia Avenue  
  Silver Spring, MD 20910  
  240-777-3075
- Homeless Shelters  
  [https://www.homelesshelterdirectory.org/cgi-bin/id/county.cgi?county=Montgomery-County&state=MD](https://www.homelesshelterdirectory.org/cgi-bin/id/county.cgi?county=Montgomery-County&state=MD)
- 24/7 Shelter Hotline: 240-907-2688 or dial 3-1-1

## EDUCATION
- Literacy Council of Montgomery County  
  Rockville Memorial Library  
  21 Maryland Avenue, Suite 320  
  Rockville, MD 20850  
  301-456-0441  
  [https://www.lcmcmd.org](https://www.lcmcmd.org)
- Montgomery College  
  Wheaton Westfield South  
  11002 Veirs Mill Road, Suite 210  
  Wheaton, MD 20902  
  240-567-5188  
  [https://www.montgomerycollege.edu/adult-learners/index.html](https://www.montgomerycollege.edu/adult-learners/index.html)

## EMPLOYMENT
- American Job Center  
  [https://worksourcemontgomery.com](https://worksourcemontgomery.com)
  2 Locations  
  - WorkSource Montgomery American Job Center  
    11510 Georgia Avenue  
    Wheaton, MD 20902  
    301-929-6880  
- Germantown American Job Center  
  12900 Middlebrook Road  
  Germantown, MD 20874  
  240-283-1521
PRINCE GEORGE’S COUNTY

HOUSING

- Prince George’s County Department of Housing and Community Development
  9200 Basil Court, Suite 107
  Largo, MD 20774
  301-883-5501
  https://www.princegeorgescountymd.gov/93/Rental-Assistance-Services

- Homeless Shelters
  https://www.homelesshelterdirectory.org/cgi-bin/id/city.cgi?city=Landover&state=MD

- 24/7 Shelter Hotline - 888-731-0999

EDUCATION

- Prince George’s County Community College
  Adult Literacy and Tutoring Program
  301 Largo Road, Annex C
  Largo, MD 20774
  301-546-8482
  https://www.pgcc.edu/programs-courses/academic-divisions/professional-studies-and-community-education/adult-basic-skills-and-literacy/

EMPLOYMENT

- Prince George’s American Job Center
  1801 McCormick Drive, Suite 120
  Largo, MD 20774
  301-618-8425
  https://pgcajc.com/contact-us/

- Employ Prince Georges
  1801 McCormick Drive, Suite 400
  Largo, MD 20774
  301-618-8400
  https://www.employpg.org/

ONLINE RESOURCES

These online guides are available for Maryland residents only.

ALL SERVICES

- https://211md.org/211provider-md-housing-shelter
ARLINGTON COUNTY

HOUSING

- Arlington County Department of Human Services
  Sequoia Plaza
  2100 Washington Boulevard
  Arlington, VA 22204
  703-228-1300
  https://departments.arlingtonva.us/dhs-program-directory/

- Housing Choice Voucher Program (formerly Section 8)
  703-228-1450
  https://housing.arlingtonva.us/get-help/rental-services/achcv-program/

- Housing Grants
  703-228-1350
  https://housing.arlingtonva.us/get-help/rental-services/local-housing-grants/

- Homeless Shelters
  https://publicassistance.arlingtonva.us/shelters/

- 24/7 Shelter Hotline: 703-228-1010

EDUCATION

- Arlington Public Schools
  Arlington Community Learning
  Adult Education
  Syphax Education Center - Sequoia Plaza 2
  2110 Washington Boulevard
  Arlington, VA 22204
  703-228-7200
  https://www.apsva.us/arlington-community-learning/

EMPLOYMENT

- Arlington Employment Center
  2100 Washington Boulevard, First Floor
  Arlington, VA 22204
  703-228-1400
  https://aec.arlingtonva.us/continuingeducation/
# ALEXANDRIA CITY

## HOUSING
- City of Alexandria Department of Community and Human Services
  Homeless Services
  2525 Mount Vernon Avenue
  Alexandria, VA 22301
  703-746-5700

- Alexandria Redevelopment and Housing Authority
  401 Wythe Street
  Alexandria, VA 22314
  703-549-7115
  [https://www.arha.us](https://www.arha.us)

- Homeless Shelters
  [https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=Alexandria&state=VA](https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=Alexandria&state=VA)

- 24/7 Shelter Hotline: 703-746-3660 or dial 3-1-1

## EDUCATION
- Alexandria City Public School
  Adult Learning Center
  1340 Braddock Place
  Alexandria, VA 22314
  703-619-8027
  [https://www.acps.k12.va.us/adulted/](https://www.acps.k12.va.us/adulted/)

## EMPLOYMENT
- Workforce Development Center
  Strive and Thrive
  1900 N. Beauregard Street, Suite 300
  Alexandria, VA 22311
  703-746-5990
  [https://www.alexandriava.gov/WorkforceDevelopment](https://www.alexandriava.gov/WorkforceDevelopment)

- Virginia Career Works
  Fairfax Alexandria Center
  8350 Richmond Highway, Suite 327
  Alexandria, VA 22309
  703-704-6286
  [https://vcwnorthern.com/contact/](https://vcwnorthern.com/contact/)
FAIRFAX COUNTY

HOUSING

- Fairfax County Department of Housing and Community Development
  Housing Choice Voucher Program (formerly Section 8)
  3700 Pender Drive
  Fairfax, VA 22030
  703-246-5101
  https://www.fairfaxcounty.gov/housing/rentalhousing/housingchoicevoucher

- Homeless Shelters
  https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=Fairfax&state=VA

- 24/7 Shelter Hotline - 703-691-2131

EDUCATION

- Fairfax County Public Schools
  Adult and Community Education
  Plum Center for Lifelong Learning
  6815 Edsall Road
  Springfield, VA 22151
  703-658-1201
  https://www.fcps.edu/registration/adult-and-community-education-registration

EMPLOYMENT

- Virginia Career Works
  Fairfax Annandale Center
  7611 Little River Turnpike (West Wing), Suite 300W
  Annandale, VA 22003
  703-533-5400
  https://vcwnorthern.com/contact/
PRINCE WILLIAM COUNTY

HOUSING

- Prince William County Department of Social Services
  Programs for Homeless Households
  703-792-3366
  https://www.pwcgov.org/government/dept/socialservices/Pages/Programs-for-Homeless-Households.aspx
  2 Locations
  - Sudley North Government Center - Manassas Office
    7987 Ashton Avenue, Suite 200
    Manassas, VA 20109
  - Dr. A.J. Ferlazzo Building - Woodbridge Office
    15941 Donald Curtis Drive, Suite 180
    Woodbridge, VA 22191
- Homeless Shelters
  https://www.homelessshelterdirectory.org/cgi-bin/id/county.cgi?county=Prince-William-County&state=VA
- 24/7 Shelter Hotline: 703-792-8734 or dial 2-1-1

EDUCATION

- Prince William County Public Schools
  Adult Education
  14800 Joplin Road
  Manassas, VA 20112
  703-791-7357
  https://pwcs.edu/academics___programs/adult_education

EMPLOYMENT

- Virginia Career Works
  Prince William Center
  13370 Minnieville Road
  Woodbridge, VA 22192
  703-586-6800
  https://vcwnorthern.com/contact/
ONLINE RESOURCES
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ALL SERVICES

- Skillup City of Alexandria and Arlington
  http://alexandriaarlington.skillupamerica.org

- Department of Human Services
  https://departments.arlingtonva.us/dhs-program-directory/

GREATER WASHINGTON METROPOLITAIN AREA

ONLINE RESOURCES
These online guides are available to all residents of District of Columbia, Maryland and Virginia.

ALL SERVICES

- Criminal Justice Coordinating Council Resource Locator
  www.cjccresourcelocator.net


- Catholic Charities
  https://www.catholiccharitiesdc.org/gethelp/

- DC WORKS