



The Dashboard's percent positive and negative results only include items 1-38, excluding item 11.

FIELD PERIOD	Sept 16 - Oct 28, 2020
SAMPLE OR CENSUS	CENSUS
NUMBER OF SURVEYS	121
NUMBER OF SURVEYS	313
RESPONSE RATE	38.7%

27 items identified as **strengths** (65% positive or higher)

0 items identified as **challenges** (35% negative or higher)

Engagement Index Score

2020 ENGAGEMENT INDEX

74%

LEADERS LEAD

63%

SUPERVISORS

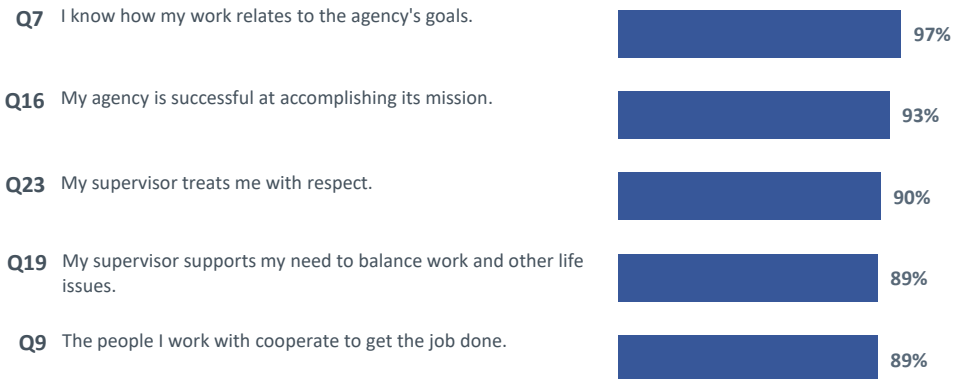
81%

INTRINSIC WORK EXPERIENCE

77%

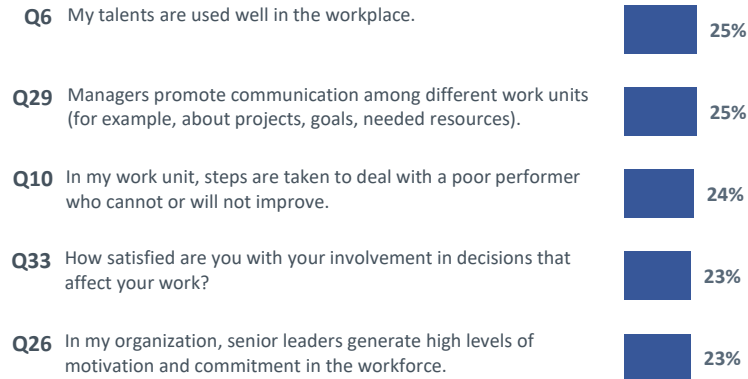
Highest % Positive Items

Select: Highest % Positive



Highest % Negative Items

Select: Highest % Negative





Annual Employee Survey (AES) Report

CSOSA: Pretrial Services Agency

The Dashboard's largest item increases and decreases only include items 1-38, excluding item 11.

Select: Largest Increases since 2019

Largest Increases in Percent Positive since 2019

20

items increased since 2019

	2017	2018	2019	2020	Percentage Point Change
Q12 In my work unit, differences in performance are recognized in a meaningful way.	38%	42%	43%	62%	+19
Q10 In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	39%	35%	33%	45%	+12
Q34 How satisfied are you with the information you receive from management on what's going on in your organization?	51%	60%	56%	64%	+8
Q9 The people I work with cooperate to get the job done.	73%	75%	81%	89%	+8
Q38 Considering everything, how satisfied are you with your organization?	74%	75%	70%	77%	+7

Select: Largest Decreases since 2019

Largest Decreases in Percent Positive since 2019

13

items decreased since 2019

	2017	2018	2019	2020	Percentage Point Change
Q35 How satisfied are you with the recognition you receive for doing a good job?	53%	54%	67%	61%	-6
Q18 I believe the results of this survey will be used to make my agency a better place to work.	56%	62%	63%	58%	-5
Q1 I am given a real opportunity to improve my skills in my organization.	73%	70%	69%	65%	-4
Q33 How satisfied are you with your involvement in decisions that affect your work?	55%	56%	55%	51%	-4
Q4 I know what is expected of me on the job.	85%	92%	89%	86%	-3

2020

Office of Personnel Management

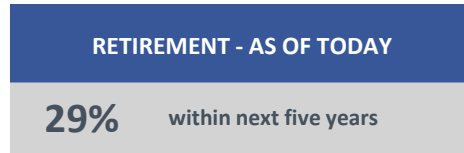
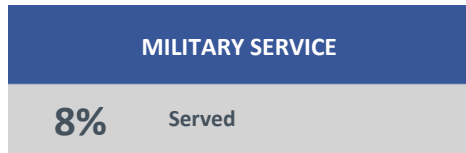
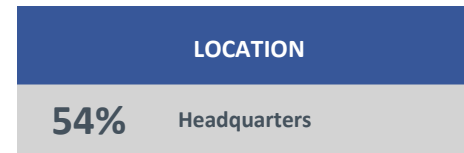
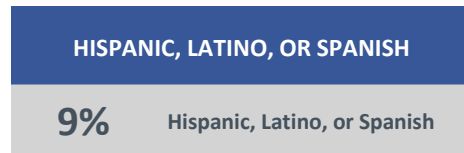
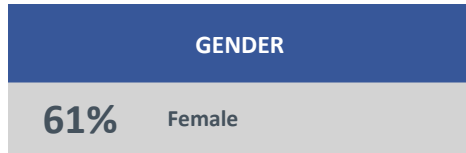
Federal Employee Viewpoint Survey

Empowering Employees. Inspiring Change.



Annual Employee Survey (AES) Report

CSOSA: Pretrial Services Agency



Age Group

- Age Group
- Racial Category
- Education



Agency Tenure

- Agency Tenure
- Federal Tenure
- Supervisory Status
- Pay Category/Grade

